OpSus|Connect

Internet Support Connectivity for MEDITECH

A Key Component of Operational Sustainability

Park Place International offers OpSus|Connect, secure MEDITECH VPN Radius support connectivity. OpSus|Connect is a fully-managed, secure, dedicated connection that enables MEDITECH to deliver support and updates for their products. The OpSus|Connect service is used to support all MEDITECH software platforms - MAGIC, Client/Server, and 6.x. Using Cisco's Integrated Services Routing and firewall technologies, VPN routers in MEDITECH's data center utilize AES and 3DES encrypted tunnels and user authentication to securely connect with customers.

As an authorized MEDITECH Business Partner, Park Place International is able to provide OpSus|Connect as a full MEDITECH connectivity solution, including design, installation, maintenance, and upgrades as well as 7 x 24 x 365 monitoring and support. We work with MEDITECH to meet and exceed their specifications for both hardware and networks to ensure security, reliability, scalability, and performance.

Always-On Connection.

Park Place International's OpSus|Connect service is monitored and managed to ensure that customers have a fast, reliable, always-on connection to MEDITECH. A dedicated support connection is a requirement for MEDITECH software implementation, system troubleshooting, and product updates.

In addition, OpSus|Connect provides MEDITECH's support team secure access to systems to assess capacity, performance, and configurations whenever needed.

Secure.

The OpSus|Connect service is designed by MEDITECH and Cisco to comply with security regulations, including HIPAA and Sarbanes-Oxley. OpSus|Connect uses RADIUS authentication, a method that requires and logs individual user authentication at the point of network access. RADIUS also requires each attempt to be associated with a MEDITECH Service Issue, and includes activity logging and encryption to add the highest level of control, accountability, and security possible.

Simple.

OpSus|Connect is a VPN connectivity solution designed by MEDITECH, and delivered as a service by Park Place International. This fully managed service includes the solution design, hardware, software, configuration, and ongoing support to establish and maintain a support connection to MEDITECH—for a low one-time set up charge and a small monthly fee.

Sustainable.

As part of ongoing systems maintenance, OpSus|Connect provides a managed VPN connection to MEDITECH for stable, reliable connectivity for product support and updates.

Because it is a managed service, OpSus|Connect does not require customer intervention or maintenance, allowing your IT staff to focus on other priorities.

OpSus|Connect is based on proven, standardized design principles and pre-configured hardware for quick deployment.

A Proven Solution from an Approved MEDITECH Collaborative Solutions Provider

Park Place International is proud to be selected as a provider of MEDITECH support connectivity. As a MEDITECH partner, we have extensive experience collaborating on solutions to meet customer needs, performing seamless implementations, and providing expert service delivery. Our commitment to MEDITECH, and to helping our customers achieve operational sustainability, serves as the foundation of everything we do.

PARK PLACE INTERNATIONAL